

THE VIP (VERY IMPORTANT PETS) NEWSLETTER NOVEMBER 2021
APPLE RIDGE FARM, 34 CAINTOWN RD, MALLORYTOWN | PHONE: 613.923.5357 | WEBSITE: WWW.APPLERIDGEFARM.CA

November Farm News

- With the weather changes comes a few things to watch out for with your social pup: Tis the season for pet colds AKA
 "KENNEL COUGH" & other upper respiratory viruses, we ask that you monitored your pets and keep them home
 from the farm if your pet shows signs of an upper respiratory virus. Great Info: http://www.appleridgefarm.ca/lets-talk-kennel-cough.html
- .Tis the season for bacteria to grow and parasites like Giardia- please watch your pets stool and not bring them to daycare is they are loose -this is a great informative article by the F.D.D. https://www.thefarmersdog.com/digest/all-about-giardia-in-dogs
- Its tick season, please check your pets coming and going for any tag along's.
- ARF Fall Pet portrait and fall truck portrait are a big hit, now available through November, Keep your eyes peeled for a remembrance day themed portrait PDF Add-on to your booking. \$5.
- Last call for Pumpkin Paw art coasters available. \$10 including taxes. Limited quantities remaining offered until we runout.
- November special Book a minimum 7 night stay in November and receive a FREE Exit Bath!



Open concept means your dog is never kenneled during their stay at our boarding facility, By Eliminating Kennels and adding VIP suite's for nightly slumber, We take away the stress and loneliness that goes with being caged. Instead of being cooped up all day while you're on vacation, your dog too, will be in their own little paradise... lounging around with friends doing all the things that dogs like best... all while being pampered with TLC from their human friends here at the farm.

FAQ: Boarding

What records are required for my dog?

For the safety of our dogs and staff, all dogs must be current on the following vaccinations:

DPP- Distemper, Parvovirus, Parainfluenza, Bordetella & Rabies.

All paperwork and vaccine records must be received prior to the first day of boarding.



Are reservations required?

Reservations should be made in advance. Reservations for holiday stays need to be made early to secure a spot for your dog. We have limited space especially on holidays

Arrival

Please bring your dog into the building on a leash. This is required in the event that there are other dogs in the reception area and if our farm cats are on the prowl.

If you do not have a leash, please come inside and we will gladly provide one for you.

Do I bring my dog's food & bedding?

To help maintain your dogs diet we ask that you bring in their normal food. You may bring it pre-measured or in a container with feeding instructions. We normally allow appropriate crate sized bedding and toys but due to COVID-19 we ask that you limit items to food and one chewy or toy only. If your dog is a "chewer", we ask that you do not bring in their bed for safety reasons. We do not allow rawhide treats as they are often hard on your pet's digestive system and may cause choking.

Do you administer medications?

We are happy to administer medications during their stay. Please bring medications in a clearly marked container, as well as instructions on when to administer them.

What if my dog is sick or gets sick during his stay?

Please do not bring your dog to stay with us if he/she is showing any sign of the following symptoms:

Coughing, Sneezing, Vomiting, Diarrhea, Lethargy, Infection, Injury



Apple Ridge Farm offers an open play environment with dog-to-dog contact. We take every precaution to keep that environment sanitary and clean, but like any daycare, viruses can spread. If your dog shows any sign of the above symptoms they will be placed away from the other dogs and we will call your emergency contact or a veterinarian, your emergency contact will be asked to pick up your dog up and make other arrangements for their care.

My dog is exhausted after boarding! Is this normal?

Please be aware that after vacationing with us your dog will come home very tired and will lay around the house for a couple of days. This is normal as there is a lot of mental and physical stimulation during their stay. They may experience sore muscles and feet from being on the play surface outside. We make every attempt to monitor your dogs health to ensure that they have a Farm Fun time while with us!

What are our hours?

We are open 7 days a week.

Weekdays: Drop off hours: 9:00-11:45 AM. Pick-up hours are 7:00A.M 10:00AM. **Weekends:** Drop off hours: 9:00-11:45 AM. Pick-up hours are 9:00-10:00 AM.

Add a Daycare for longer say with a pickup at the end of the day.

Cancellation

Please contact us in the event you need to cancel your reservations. Please view your booking waver/agreement you signed for full cancelation policy We staff according to reservations as well as keep a waiting list for other boarders. If you change or cancel your reservation at least seven days before your scheduled stay, your deposit will be refunded or applied to your account. Cancellations or changes made 7 or less days before your stay, will result in a forfeit of your deposit.

We hope you enjoin this newsletter and we look forward to your pet's next visit!

Amanda, John & Team

