



34 Caintown Road, Mallorytown, Ontario. 613.923.5357 [www.appleridgefarm.ca](http://www.appleridgefarm.ca)

### **Apple Ridge Farm Doggie Daycare and Dog Boarding Agreement / waiver**

Please ask for clarification if necessary.

\*-I represent that my dog is in good health, is current on all required vaccinations (DPP, Rabies and Bordetella), is current on flea/tick preventative medication and has NOT been ill with any known contagious viruses in the last 30 day.

\*- I understand that while my dog is fully vaccine that vaccines are not 100% fool proof and there is still a risk (albeit minimal) that my dog may contract a contagious virus/disease. I agree that should this occur I am responsible for my own pets care and medical attention.

\*-I agree to allow **7 days** waiting period after my dog has had his/her first set of vaccinations to allow the vaccines to reach full protection potential and to ensure my dog has not had any negative reaction to the vaccines. Should I allow my dog to stay at Apple Ridge Farm in a shorter than 7 days wait period I understand that my dog could be at risk of contracting a contagious virus/disease.

\*- I represent that my dog will be evaluated and deemed suitable for daycare/boarding during a VIP Daycare visit booked at the discretion of ARF staff.

I represent that my dog is sociable and has not harmed or shown threatening behaviours towards any person or any other dog. I understand that should my dog display any unwanted behaviours while in the Boarding care of Apple Ridge Farm that staff will remove him/her from the play area and will be subject to a daily private walking fee, Daycare pets will be dismissed.

\*-I understand that although all dogs are fully supervised that **incidents of injury may occur**. This included that my dog could receive bites, scrapes and scratches from his/her playmates.

\*- I allow Apple Ridge Farm staff to contact my/a veterinarian as deemed necessary should any injuries require medical attention. I agree that I am responsible for any medical bills acquired for my own pet.

\*- I agree to disclose any previous or current medical issues/concerns of my dog so that Apple Ridge Farm staff can make a determination of suitability for daycare/ boarding.

\*- I release Apple Ridge Farm from any liability should my dog injure another dog or person and accept medical and legal responsibility of my pet's actions.

\*- I understand that Apple Ridge Farm may photograph and/or videotape my animal and I give permission for those media to be used in marketing material for Apple Ridge Farm.

\*- I have read and understood the daycare and boarding policies found on our website and booking software documents

\*- I certify that I have read and understand the agreement, waivers and booking policies. I agree to abide by the regulations and accept all terms and conditions as set out. Copyright@2021



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### **Boarding Holiday info:**

- 2 Boarding night Minimums for Holiday Weekends.

Our Office is closed for arrivals and departures:

Thanksgiving, Canada Day, Christmas day and New Years day.

Our boarding care will still commence through these dates

### **Boarding Deposits & Cancellations:**

A deposit is required to book a boarding reservation and is applied to your total bill. The deposit is to secure a boarding spot, without a deposit we can not guarantee your pet will have a spot.

If you CANCEL a reservation, your deposit acts in place of a cancellation fee and is forfeited to us. If we are given notice of cancellation at least 7 days before the date of arrival, (NOT including the date of arrival), your deposit is credited to your customer account with us and can be applied to future products or services. Please keep in mind contacting us after hours counts as the next day.

### **Boarding Moving & Shortening:**

Moving a booking can be done at any time, however if we are given notice of MOVING a booking 7 days or more passed the original date of arrival this is considered a cancellation and your deposit acts in place of a cancellation fee and is forfeited to us.

If we are NOT given notice of Shortening your booking at least 7 days before the date of arrival, (NOT including the date of arrival) FULL booking fees apply. Please keep in mind contacting us after hours counts as the next day.

### **Daycare Payments & Cancellations:**

Full payment is required to book a daycare reservation, your payment is to secure a daycare spot, without a payment we can not guarantee your pet will have a spot.

If you CANCEL a reservation, your payment or daycare credit acts in place of a cancellation fee and is forfeited to us. If we are given notice of cancellation at least 2 days before the date of arrival, (NOT including the date of arrival), your deposit is credited to your customer account with us and can be applied to future products or services. Please keep in mind contacting us after hours counts as the next day.

If service has commenced and one or more nights are canceled due to your early return or change in schedule, no credit will be issued for those unused visits.



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**Business Office hours of operations:**

Apple Ridge Farm is closed between 12:00pm-1:00pm Daily

**Boarding:**

**Pet Boarding Guests:** Much like a hotel, your pet can check in at anytime at Apple Ridge Farm inside our below hours, checkout is by 10am on departure day unless staying for daycare and leave later in the day. (daycare fee apply).

Monday to Friday: 9:00am - 6: 00p.m

Saturday and Sunday: 9:00a.m - 5:00p.m

**Daycare:** Monday -Friday: 7:00am-6:00pm

Saturday and Sunday: 9:00a.m-5:00p.m.

**Holiday Hours:** 9:00a.m-5:00p.m