



34Caintown Road, Mallorytown, Ontario, K0E1R0, 613.923.5357 www.appleridgefarm.ca

### **Apple Ridge Farm Doggie Daycare and Dog Boarding Agreement / waiver**

Please ask for clarification if necessary.

\*-I represent that my dog is in good health, is current on all required vaccinations (DPP, Rabies and **Intra-nasal Bordetella**), is current on flea/tick preventative medication and has not been ill with any known contagious viruses in the last 30 day.

\*- I understand that while my dog is fully vaccine that vaccines are not 100% fool proof and there is still a risk (albeit minimal) that my dog may contract a contagious virus/disease. I agree that should this occur I am responsible for my own pets care and medical attention.

\*-I agree to allow **7 days** waiting period after my dog has had his/her vaccinations to allow the vaccines to reach full protection potential and to ensure my dog has not had any negative reaction to the vaccines. Should I allow my dog to stay at Apple Ridge Farm in a shorter than 7 days wait period I understand that my dog could be at risk of contracting a contagious virus/disease.

\*- I understand that my dog will be evaluated and deemed suitable for daycare/boarding during there first daycare and temperament evaluations are ongoing.

\*-I represent that my dog is sociable and has not harmed or shown threatening behaviours towards any person or any other dog. I understand that should my dog display any unwanted behaviours while in the care of Apple Ridge Farm that staff will remove him/her from the play area and will be subject to a daily private walking fee.

\*-I understand that although all dogs are fully supervised that incidents of injury may occur. This included that my dog could receive bites, scrapes and scratches from his/her playmates.

\*- I allow Apple Ridge Farm staff to contact my/a veterinarian as deemed necessary should any injuries require medical attention. I agree that I am responsible for any medical bills acquired for my own pet.

\*- I agree to disclose any previous or current medical issues/concerns of my dog so that Apple Ridge Farm staff can make a determination of suitability for daycare/ boarding.

\*- I release Apple Ridge Farm from any liability should my dog injure another dog or person and accept medical and legal responsibility of my pet's actions.

\*- I understand that Apple Ridge Farm may photograph and/or videotape my animal and I give permission for those media to be used in marketing material for Apple Ridge Farm.

\*- I have read and understood the daycare and boarding policies found in this document, on our website and booking software documents.

\*- I certify that I have read and understand the agreement and waivers. I agree to abide by the regulations and accept all terms and conditions as set out. Copyright@2011



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## Booking Policies

By booking with Apple Ridge Farm you agree to the terms and conditions in this agreement:

We require all pets to be in good health when visiting the farm, not have a contagious virus or been in contact with a place or pet that has a contagious virus for less than 14 days before coming to the farm, All New guest must sign our agreement/ waiver and provide vaccination before booking.

### **Boarding**

#### **New Enrolments:**

All newly enrolled dogs are subject to an evaluation daycare visit followed by a minimum of 5 daycare visits, prior to any overnight boarding.

#### **Return Boarders:**

All dogs that have not visited the farm in 6 months are subject to one daycare evaluation day prior to any boarding booking.

#### **Boarding Deposits & Cancellations:**

A deposit is required to book a boarding reservation and is applied to your total bill. The deposit is to secure a boarding spot, without a deposit we can not guarantee your pet will have a spot. Bookings more than 48 hours old without a deposit will be moved to our wait list and a boarding spot will no longer be guaranteed.

If you CANCEL a reservation, your deposit acts in place of a cancellation fee and is forfeited to us. If we are given notice of cancellation at least 7 days before the date of arrival, (NOT including the date of arrival), your deposit is credited to your customer account with us and can be applied to future products or services. Please keep in mind contacting us after hours counts as the next day.

#### **Boarding Moving & Shortening:**

Moving a booking can be done at any time, however if we are given notice of MOVING a booking 7 days or more passed the original date of arrival this is considered a cancelation and your deposit acts in place of a cancellation fee and is forfeited to us. If we are NOT given notice of Shortening your booking at least 7 days before the date of arrival, (NOT including the date of arrival) FULL booking fees apply. Please keep in mind contacting us after hours counts as the next day.



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## Daycare

### Daycare Enrolments

All newly enrolled dogs are subject to an evaluation daycare visit followed with recommendations from farm staff.

### Return Daycare:

Evaluated dogs suitable for daycare/boarding during their first daycare will participate in ongoing evaluations.

### Daycare Payments & Cancellations:

Full payment is required to book a daycare reservation, your payment is to secure a daycare spot, without a payment we can not guarantee your pet will have a spot. After 48 hours of non payment your booking will be moved to the wait list and your reservation is not guaranteed.

If you CANCEL a reservation, your payment or daycare credit acts in place of a cancellation fee and is forfeited to us. If we are given notice of cancellation at least 2 days before the date of arrival, (NOT including the date of arrival), your deposit is credited to your customer account with us and can be applied to future products or services. Please keep in mind contacting us after hours counts as the next day.

If service has commenced and one or more nights are canceled due to your early return or change in schedule, no credit will be issued for those unused visits.

### Business Office hours of operations:

**Boarding:** Monday to Friday: 9:00am - 6:00pm

Saturday and Sunday: 9:00a.m - 5:00p.m

**Boarding:** Pet Boarding Guests: Much like a hotel, your pet can check in at anytime at Apple Ridge Farm inside our above hours, **checkout is by 10am** on departure day unless staying for daycare and leave later in the day. (daycare fee apply).

*Apple Ridge Farm is closed between 12:00pm-1:00pm Daily*

**Daycare:** Monday -Friday: 7:00am-6:00pm

Saturday and Sunday: 9:00a.m-5:00p.m.

Holiday Hours: 9:00a.m-5:00p.m