

Apple Ridge Farm

appleridgefarm.ca * (613)923-5357 * appleridgefarm34@gmail.com

Apple Ridge Farm's Pet Care Client Agreement

When you use our services you acknowledge that you have read, understand and agree to be bound by the policies, terms and conditions set forth herein. The terms and conditions in this agreement will govern your use of Apple Ridge Farm pet care services and familiarize you with our general principles for operating the same. The words "we" or "our" refers to the Apple Ridge Farm pet care service and the words "you" and "your" shall be understood to refer to the client.

The Following describes the terms and conditions on which Apple Ridge Farm pet care services This service includes, but is not limited to: AM/PM Feedings, Overnight care, pet walking, , Pet sitting, Small animal care, Administering medication, House care, Farrier and Vet Standing, Sub Contracting for farms, Farm and barn care and handling , Exercise, Please Make Sure you read each item an fully understand before entering into an agreement with Apple Ridge Farm.

This agreement is entered into by Apple Ridge Farm
and _____ . (Client)

The Client has engaged in Apple Ridge Farm and agrees to the terms below:

Guidelines for Booking

For pet sitting booking, we recommend you book 30-60days prior to your departure. If you are leaving on short-notice, we will try our best to accommodate your schedule, but there are no guarantees we will have an opening.

All pet care services require full payment in advance. Your request has not been booked until payment has been received and your booking request has been confirmed by Apple Ridge Farm staff.

Payment terms

Apple Ridge Farm accepts cash and local **cheques written to Apple Ridge Farm**. Please keep gratuities separate.

An NSF fee of \$80 will be charges to you for NSF cheques.

Payments can be set up on a weekly or monthly basis for recurring services.

Cancellation policy

- 8 or more days' notice : FULL REFUND
- 4-7 days' notice :50% OF TOTAL FEE REFUNDED ,
- 3 or fewer days' notice : NO REFUND: FULL RESERVATION FEE WILL BE CHARGED
- Holidays: NO RERFIND :FULL RESERVATION FEE WILL BE CHARGED

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Emergency situations

You are required to sign a veterinary release form and submit to your veterinarian prior to your departure.

We agree to contact you in the event of an emergency and your pet requires medical treatment.

You agree to notify us of any and all changes of address, emergency telephone numbers, itineraries or other information reasonably necessary to contact you in the event of an emergency.

In case of an emergency, we will use your preferred vet/hospital. If your preferred vet/hospital is unavailable, we use our discretion to obtain alternative medical attention for your pet.

Your aware and agree to covering all medical costs and fees associated with your pet(s) to vet and Apple Ridge Farm provide ongoing specialized care during your absence.

Vaccination and pet health

You must be current with all animals under our care, please ask your vet for a current copy of your pet(s) vaccine certificate and notes on any health concerns we should be aware of.

For the safety of all pets, your pet can't presently have any contagious diseases.

Extreme weather or staff illness

We provide service regardless of bad weather. In cases of extreme weather, every effort will be made to visit pet sitting clients in a timely manner. Animals with medical issues will be attended first.

If we are unable to visit your pet due to an unlikely event or severe staff illness, your emergency contact person will be notified immediately in order to arrange care.

Injury, Risk and liability

Injury to your pet (s) by another animal: We will not be responsible for any animal(s) that instigate fights with other animals or is injured by another animal while in our care. We will take all the appropriate actions to ensure that your pet(s) is not placed in the company of aggressive or violent animals and/or will immediately remove your pets(s) from any animal fight.

Injury or escape of animals: Everyone is aware that the highest level of care shall be given to any and all pets under our care. You are aware that animal(s) are instinctual in nature and not always controllable by us even when the highest level of care is provided. Should your pet(s) run away or be injured, you agree that we will not be held responsible for any liability, including but not limited to any penalty fees if your pet(s) doesn't have a current municipal dog/cat licence. This waiver of liability in favour of apple ridge farm horse nanny and critter care service shall not apply or be effective if we are found to be grossly negligent, reckless, or if there is intentional misconduct.

Injury to our staff or another person by your pet(s): You will be responsible for all medical expenses and damages resulting from an injury to us or other persons by your pet(s). You agree to pay the full cost of any and all medical expenses and damages should they arise, either to us or our possessions as a result

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of your pet's actions. You agree to indemnify, hold harmless, and defend the horse nanny and critter care service in the event of a claim by any person injured by your pet.

Rick of loss: During the time your pet(s) is under our care, we shall NOT be liable for any sickness, disease, theft, death or injury which may be suffered by your pet(s), this includes but is not limited to any personal injury or disability the pet(s) may receive while in our care.

Animal Care Policies

Before you leave town, you must call or e-mail us to confirm your travel arrangements at least 72 hours prior to your departure. If you don't do so, you may be considered canceled. Refer to our cancellation policy if you need to cancel your booking.

You must contact us as soon as possible if your travel plans or dates change, refer to our cancellation policy if you need to cancel your booking.

When you return home, please contact us so we know your pet(s) are back under your care.

You MUST NOTIFY US if there will be anyone having access to your home during your absence. We are not responsible for any damages incurred to your home or pet(s) by said visitor(s).

If you return home early or depart later than the time you booked for pet sitting, you will be required to pay for the full booking. No amount of money will be refunded to you for an early return or late departure after your reservation dates have been agreed upon and confirmed by us.

If we need to restock supplies for your pet, you agree to provide during the pet sit, but are not provided or the supply runs out (such as pet's food or medication), you agree to pay Apple Ridge Farm a \$40 restocking fee for restocking the necessary supplies on top of the cost for the product.

We are not responsible for wilted, dead or otherwise unhealthy plants, we work hard to follow written instructions as precisely as possible, but cannot be responsible if the results are not favorable to you. Please place all indoor plants together on a waterproof surface in plain sight as we are not responsible for water damage areas or missed plants.

We are not responsible for damage to the home beyond our control; this includes, but is not limited to: electrical problems, heat sources, leaks, and acts of nature. All repairs to home and fees will be paid by you in full reimbursed to us within seven (7) days of your return date.

We're not responsible for any damage to your property or home including if damage is caused by our negligence act.

You are responsible for pet-proofing your house, yard, barn and security fences/gates/latches. We're not responsible for the safety of the pet(s) and will not be liable for the death, injury, disappearance or legal consequences of any pet(s) with unsupervised access to the outdoors including when your pet(s) are off leash.

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Additional terms and conditions

All rates are subject to change

We reserve the right to refuse un-neutered/un gelded /un spayed pet(s) for liability reasons.

We reserve the right to refuse aggressive Pet(s) that pose a danger to the safety and health of itself, other pets, other people, or our staff

By signing below and /or emailing a written agreement to the terms of this agreement, the client agrees that he /she has read this document in its entirety and fully understand and accept its terms and conditions.

Client Signature_____

(Print) Client name_____

Date: _____/_____/_____

Apple Ridge Farm Authorization

Amanda Riemersma , Owner /Operator.

Date: _____/_____/_____

Copywrite@2011

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PET INFORMATION SHEET

Client Information (the “Client”, “You”, or “Your”) _____ Date: _____

Name _____

Address _____

City _____ Prov. _____ Postal Code _____

Phone #1 _____ (home / work / cellular)

Phone #2 _____ (home / work / cellular)

Email _____

*Destination location and number _____

Emergency contact if you are not available _____ Phone# _____

Animal Information

Type of Animals _____ Herein Known as the “Animal”.

Name _____ Breed _____ DOB _____

What is your animals sex? male / female

Is your animal spayed/neutered? yes / no If no and female, what is the date of last heat cycle?

Veterinarian Information

Clinic Name _____

Doctor Name _____

Location _____

Phone _____

Care Information

Dates care is required _____

Feedings per day _____ Amount of kibble _____ Treats _____

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Owners Instruction (special care)

MEDICATIONS		
Name	Dosage	How to Administer

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By signing below the client agrees that he /she has read Dog Boarding Agreement document in its entirety and fully understand and accept its terms and conditions, as well as the terms and conditions within this care document. by signing below client agrees to wave all rights to sue apple ridge farm's owner/clients/volunteers/family members and any other person affiliated with apple ridge farm for any reason.

Client

Client name: (Print) _____

Client Signature: _____

Date: _____/_____/_____

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Authorization _____ Date: _____/_____/_____

Copywrite@2011

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Veterinary Release Form

*Take this sheet to your vet office before departure .

Owner's Full Names: _____

Identity / Social Security / Other Numbers (Specify)

Physical Address: _____

Telephone Number 1 _____

Telephone Number 2 _____

TO WHOM IT MAY CONCERN

I hereby authorize the attending veterinarian to treat any of my pets as listed on the Pet Information sheet and I accept full responsibility for all fees and charges incurred in the treatment of any of my pets.

The Pet Sitter is authorized to transport my pet(s) to and from the veterinary clinic for treatment or to request "on-site" treatment if deemed necessary. If I cannot be reached in case of an emergency, the Sitter shall act on my behalf to authorize any treatment excluding euthanasia.

Pet Sitter's Full Names: _____

Identity / Social Security / Other Numbers (Specify)

Owner's Signature: _____

Date: _____